



NOW IT'S UP TO US

## Helping Up Mission - Donor Privacy Policy

Helping Up Mission is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that donor information will not be shared with any third party.

**Awareness** - Helping Up Mission provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so.

**Information collected** - Here are the types of donor information that we collect and maintain:

- contact information: name, organization (if applicable), complete address, phone number, email address;
- payment information: credit card number and expiration date, CSV code and billing information;
- information concerning how you heard about Helping Up Mission;
- information you wish to share: questions, comments, suggestions; and
- your request to receive specific periodic updates; e.g., we will send periodic mailings related to specific fundraising appeals, prayer concerns, and newsletters.

**How information is used** - Helping Up Mission uses your information to help you complete a transaction, communicate back to you, and update you on ministry happenings. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication.

**No sharing of personal information** - Helping Up Mission will not sell, rent, or lease your personal information to other organizations. We assure you that the identity of all our donors will be kept confidential. Use of donor information will be limited to the internal purposes of Helping Up Mission and only to further the ministry activities and purposes of Helping Up Mission.

**Removing your name from our mailing list** - It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list.

**Contacting us** - If you have comments or questions about our donor privacy policy, please send us an email at [philanthropy@helpingup.org](mailto:philanthropy@helpingup.org) or call us at 410-675-4357.

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